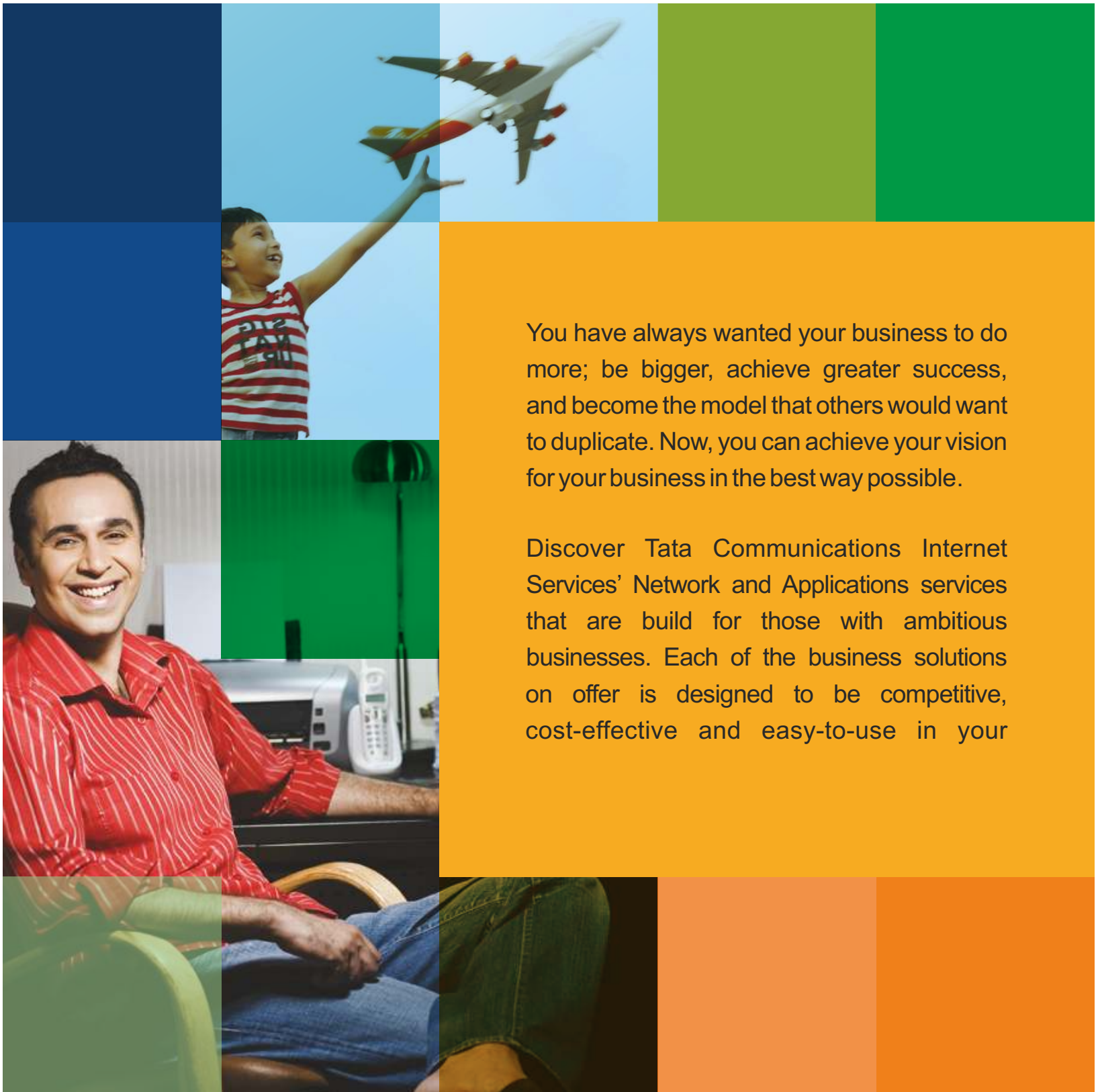


Achieving growth
ambitions is now easier

Think Big
Solutions
For small and medium
businesses





You have always wanted your business to do more; be bigger, achieve greater success, and become the model that others would want to duplicate. Now, you can achieve your vision for your business in the best way possible.

Discover Tata Communications Internet Services' Network and Applications services that are build for those with ambitious businesses. Each of the business solutions on offer is designed to be competitive, cost-effective and easy-to-use in your

Get the real Internet connectivity that you pay for.

Global business is increasingly going online. With it, Internet connectivity has become critical to your business. Now you can choose to have the Internet connectivity you need, from the wide range of plans that Tata Communications Internet Services offers, in both, Broadband and Internet Leased Line services.

Key benefits:

High-speed Broadband for faster Internet access

- Speeds from 256 kbps to 100 Mbps
- Business applications and services bundled with access plans
- Symmetrical plan for higher upload speeds
- Pay 4 months advance rental and get Security Deposit and Installation charges waived off

Business-class ILL for dedicated Internet connectivity

- Wide choice of bandwidths from 512 kbps to 100 Mbps to suit various business needs
- Best in class SLAs
- Ability to run multiple critical applications simultaneously
- Plans with bundled business applications and services
- Symmetrical speeds for upload and download
- Business continuity maintained through 24x7 helpdesk support
- Onsite technical support to solve critical issues
- Dedicated Customer Relationship Manager to ensure customer delight

Save time and money in communications.

Your business needs to be highly responsive to your customers and partners in order to achieve desired profits. This is possible by investing in new means of communication. Now, you can have high agility, quality and reliability in communications with a range of ThinkBig Communications solutions. Each can dramatically lower your communication costs.

Communication solution:

- **VoIP** to reduce the phone bill of your organization

Key benefits:

- Minimal capital expenditure. No huge up-front cost, allowing you to invest in your core business
- Reduce operating expense and savings on travel costs



Have more effective teamwork.

Your employees, vendors and you, may travel or work in different locations. Now, all can collaborate or work together, in real time, with ThinkBig collaboration solutions.

Collaboration solutions include:

- **Instant business messaging/email:** Create your own distinct online identity, communicate in real-time, expand your reach, share a level playing field with larger competitors and watch your sales multiply.
- **Calendar and Contacts:** Manage all your contacts and update appointments with the online calendar. This presents your business with a professional outlook among your partners, vendors and employees
- **InstaOffice:** Get the power of intuitive applications like Email, Calendar, Groups, Chat, Docs, Sites, Videos and more that reduce your IT costs, increase employee productivity and allow you to access and work on the same documents in real-time with employees, partners and colleagues located anywhere in the world

Key benefits:

- Enables efficient collaboration with employees, partners and colleagues
- Access to information anytime, anywhere online
- Smart way to enhance employee productivity and reduce the choking of existing bandwidth

Business Email: ₹ 365 p.a.

Web2SMS: As low as ₹ 0.25 per SMS

myEoffice: ₹ 215 per month for 2 users

InstaOffice: ₹ 2,250 per user p.a.



Be continuously protected against sophisticated security risks.

The Internet has become a necessary tool for business. With its growth has come the risk of viruses and malware that keep evolving new methods to attack and take over IT systems. This is precisely why your business needs advanced security from online threats with ThinkBig Security solutions that give your business constant protection and confidence every day.

Security Solutions include:

- **Desktop Security** offers all-in-one security solutions such as Anti-virus, Anti-spyware, Anti-rootkit and Anti-riskware
- **Server Security** prevents unauthorized hacking
- **Internet Filtering** provides protection from spam and Trojans

- **Data Backup** prevents critical data loss that can impact your business.
- Access control and web-content filtering

Key benefits:

- Easy to buy, easy to install and easy to maintain
- Step-by-step instructions for troubleshooting

PC Security Shield: Starting at ₹ 65 per user per month

eCheckPost: Only ₹ 50 per user per month

Online Backup: Starting at ₹ 100 per user per month

Server Security: Starting at ₹ 99 per user per month

Make your online presence felt globally without investing in the infrastructure.

Your online business presence offers greater reach with access to more markets and customers. But it requires substantial investment in fixed and recurring IT infrastructure. Here's where our ThinkBig Data Centre solutions work for you! Access a full range of website solutions.

Website solutions include:

- **Domain Registration** of company's URL
- **Website hosting** to enable a hassle-free web presence
- **Website Creator** helps you create your own website

Key benefits:

- Helps in creating an online identity
- Reduces cost of setting up IT infrastructure
- Zero maintenance worries
- 24x7 Customer Service Support

Transform your productivity and responsiveness with Business Process Applications.

Every business is looking for opportunities to take that next leap forward. Choose from a range of end-to-end applications that can enhance your strategy, empower growth, increase productivity, accelerate implementation cycles and maximize returns.

Business Process Application solutions include:

- **CRM services** that can improve sales and reduce churn by enhancing customer relationships
- **Project/HR Recruitment applications** for talent readiness planning, leadership development, career planning, employee on-boarding, etc.

Key benefits:

- Helps improve organizational productivity
- Creates business intelligence
- Offers need-based archiving and retrieval of data



Domain name: Starting at ₹ 499 per user p.a.

Website Hosting: Starting at ₹ 1,400 p.a.

Website Creator: Starting at ₹ 2,800 p.a.

CRM: Starting at ₹ 540 per month

About Tata Communications Internet Services

Tata Communications Internet Services Limited (TCISL) is a 100% subsidiary of TATA Communications Limited, a leading global provider of a new world of communications. TCISL has succeeded in building an excellent domestic network infrastructure that provides ICT solutions to SMEs in top 16 cities. This infrastructure is adequately backed by skilled manpower and 24x7 customer service support to ensure seamless connectivity.

- Call **1800 419 2200** and give us your details and our sales representative will get in touch with you to take you through the products and services in detail.
- You can also write to us at customerservice@tatacommunications.com or visit www.tatacommunications.com/smb

Tata Communications Internet Service offers a range of connectivity services and applications.



Internet Leased Line



VoIP



Broadband



InstaCC



Security & Storage



Domains & Hosting



Office Tools



Biz Apps



InstaOffice
Google Apps